

*Aksi dan
Kolaborasi*

Profile

Forgot Password/Unlock User

TUTORIALOCTOBIZ2024

KEJAR MIMPI



Profile – Forgot Password/Unlock

Forgot Password adalah modul yang digunakan untuk mengubah kata sandi dari halaman login.

Unlock User adalah modul yang digunakan untuk membuka block user dari halaman login

FORGOT PASSWORD/UNLOCK
Website Version

TUTORIALOCTOBIZ2024

KEJAR MIMPI



**LIVE
AN
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LIFE**

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 1: **[1]** [User] Klik **Forgot Password/Unlock User Button**

The screenshot displays the OCTO Biz login interface. At the top left, the OCTO Biz logo is visible. Below it, there's a navigation bar with "Important Notices | CIMB is available 7 days a week, from 12.15am to 12am". The main content area features a large image of a person looking out a window at a city at night. Overlaid on this image is a graphic with a gear icon and the number "24", indicating 24-hour service. To the right of the image is a white login form titled "Welcome". The form contains two input fields: "Company ID" and "User ID". Below these fields is a red "Next" button. Underneath the "Next" button, there are two links: "Forgot Password/Unlock User >" and "Lost or Damaged Secure Token >". A red circle with the number "1" is placed over the "Forgot Password/Unlock User >" link, indicating the first step in the process. At the bottom left of the page, there is a warning icon and a message: "Do not reveal any form of confidential information, be it personal or account related, via pop-up message or email link." At the bottom of the page, there are links for "Privacy Policy", "Security Arrangement", "Client Charter", and "Terms & Conditions". The footer also contains copyright information: "All rights reserved. Copyright © 2024. CIMB Bank Berhad 197201001799 (13491-PI), CIMB Islamic Bank Berhad 200401032872 (671380-H)

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

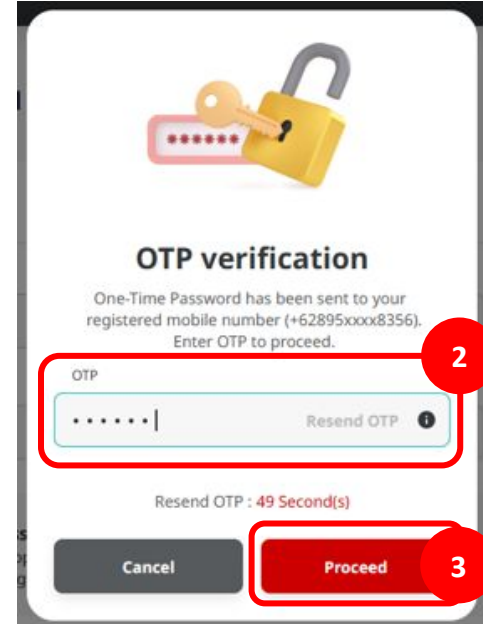
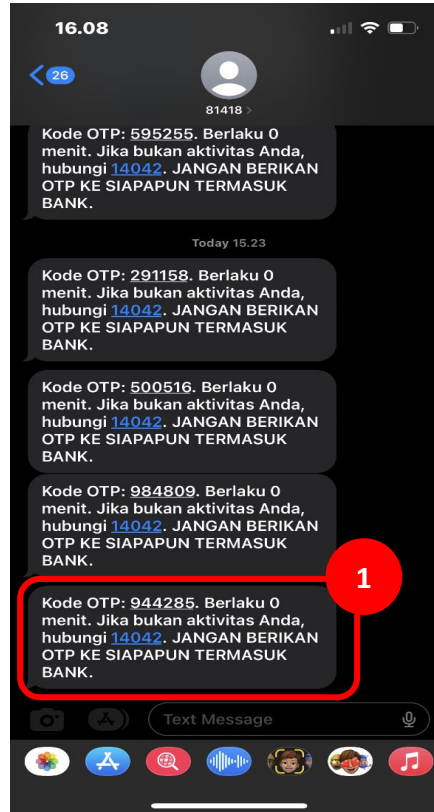
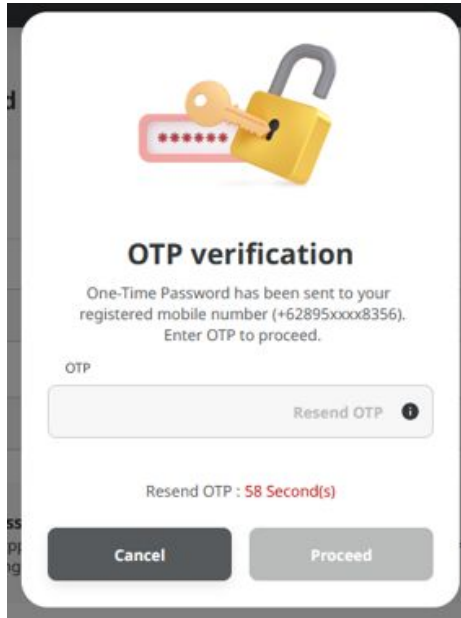
Langkah 2: Sistem akan menavigasikan ke Halaman untuk Forgot Password /Unlock User Page [1] Isi Company ID> [2] Klik tombol **Submit**

The screenshot shows a user interface for the 'Forgot Password / Unlock User' page. The page is titled 'Forgot Password / Unlock User' and includes a notice: 'Important Notices | Operation hour is from 00:00 to 00:00'. The main content area contains a list of requirements: 'Please ensure that you have' followed by a bulleted list: 'Registered Mobile Number', 'Company ID', and 'User ID'. Below this, there are two input fields: 'Company ID' with the value 'SATURN' and 'User ID' with the value 'TESTERSATURN3'. A red box highlights these two input fields, with a red circle containing the number '1' next to it. Below the input fields is a red 'Submit' button, which is also highlighted with a red box and a red circle containing the number '2'. At the bottom of the page, there is a 'Back to Login >' link. The background of the page features an illustration of a person sitting at a desk with a large screen displaying a user profile, and another person standing by a window overlooking a city at night. The page footer contains copyright information: 'Copyright © 2023 CIMB Niaga. All rights reserved. PT Bank CIMB Niaga Tbk is licensed & supervised by the Financial Services Authority and is an LPS guarantee participant.' and 'Conditions of Access | Privacy Policy'.

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 3: [User] Sistem akan memunculkan *pop up box* untuk verifikasi OTP > [1] Sistem akan **mengirimkan OTP** ke nomor ponsel yang terdaftar > [2] **Masukkan kode OTP** ke *pop up box* > [3] Klik **tombol Proceed**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 6: [*User*] Sistem mengarahkan ke halaman *Forgot Password/Unlock User Page*

Forgot Password / Unlock User

Option *

[Reset Forgotten Password](#) [Unlock User](#)

New Password

Enter

Confirm New Password

Enter

- Must contain 1 uppercase, 1 lowercase, and 1 special character (-!@#%&*_+|=|00 [;:~"{}<>.,?]).
- Length must be 8 - 12 alphanumeric characters.

Submit

[Back to Login >](#)

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukkan *User* untuk *Forgot Password* dan *Unlock Account*

Terdapat 2 opsi

1. *Forgot Password*
2. *Unlock User*

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukkan *User* untuk *Forgot Password* dan *Unlock Account*

Forgot Password

Lanjutan dari Slide 4 langkah 5. [User] [1] Klik **Tab Reset Forgotten Password** > [2] Buat **New Password**, dan Isi bagian **Confirm New Password** > [3] Klik **Submit**

Forgot Password / Unlock User

Option *

New Password

Confirm New Password

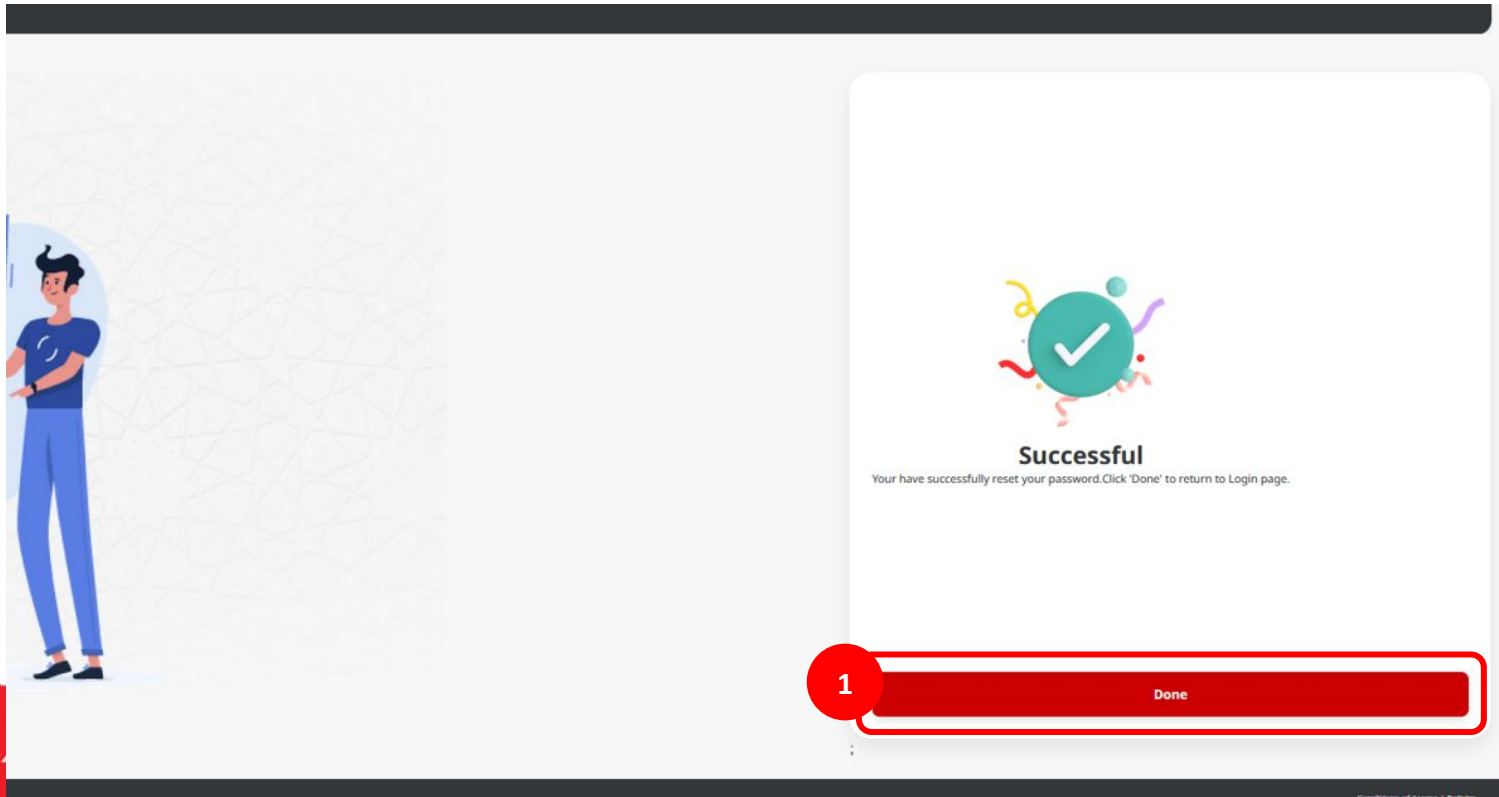
- Must contain 1 uppercase, 1 lowercase, and 1 special character (-!@#%&*_+={|}[];:'<>.,?/).
- Length must be 8 - 12 alphanumeric characters.

[Back to Login >](#)

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukkan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 6. Sistem akan Menavigasikan ke Halaman Successful > [*User*] [1] Klik **Done**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 7: Sistem akan menavigasikan kembali ke halaman **Login [1]** [User] Lengkapi **Company ID** > **[2]** Klik Tombol **Next**

The screenshot displays the OCTO Biz login interface. At the top left, the logo reads "OCTO Biz BY CIMB NIAGA". A navigation bar contains "Important Notices | CIMB is available 7 days a week, from 12.15am to 12am". The main content area features a promotional message: "Need to submit your OCTO Biz Maintenance Request? Just email us." followed by a "Find Out More" button. A "Welcome" section contains a form with "Company ID" (value: CORPPT200092) and "User ID" (value: makerjames). A red "Next" button is highlighted with a red circle and the number "1". Below the form are links for "Forgot Password/Unlock User" and "Lost or Damaged Secure Token". A warning box at the bottom left states: "Do not reveal any form of confidential information, be it personal or account related, via pop-up message or email link." The footer includes "Privacy Policy", "Security Arrangement", "Client Charter", "Terms & Conditions", and copyright information for 2024.

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 8: [1] [User] Memasukan kata sandi > [2] Klik tombol **Proceed**

OCTO Biz
BY CIMB NIAGA

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Need to submit your OCTO Biz Maintenance Request? Just email us.

In line with our efforts to provide you with a seamless banking experience, kindly submit the OCTO Biz maintenance request/ documents for the following requests listed below via e-mail and continue to submit at any CIMB Branch.

[Find Out More](#)

Do not reveal any form of confidential information, be it personal or account related, via pop-up message or email link.

Welcome

SpaceMan

Only proceed if this is your SecureWord

1

Password

..... |

2

Back Proceed

[Forgot Password/Unlock User >](#) | [Lost or Damaged Security Token >](#)

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Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 9: Sistem akan menavigasikan ke Halaman Dashboard

The screenshot displays the OCTO Biz dashboard. On the left is a red sidebar menu with the following items: Dashboard (selected), Inquiry, Account, Pay & Transfer, Services, Reporting, Administration, Help & Support, and Settings. The main dashboard area has a dark header with a 'Label' (SATURNMAKER1), user name 'Welcome, CORP4', last login time '22 Jan 2024 15:12:09 WIB', and failed login attempts '0'. There are also links for English, FAQ, and Logout. Below the header is a 'Dashboard' section with a 'Portfolio Overview' card. This card shows a donut chart at 100.00% and a table of assets and liabilities. The assets table lists 'Current Account (5)' with a value of '1,492,074,863,681.02'. The liabilities table shows 'Total Liabilities' as 'IDR 0.00'. A 'Daily Cut-Off Time' card on the right contains a table with the following data:

Product Type	Start
BI-FAST	00:00:00 WIB
Other CIMB Niaga Account	00:00:00 WIB
Own Account	00:00:00 WIB
RTGS	09:30:00 WIB

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukkan *User* untuk *Forgot Password* dan *Unlock Account*

Terdapat 2 opsi

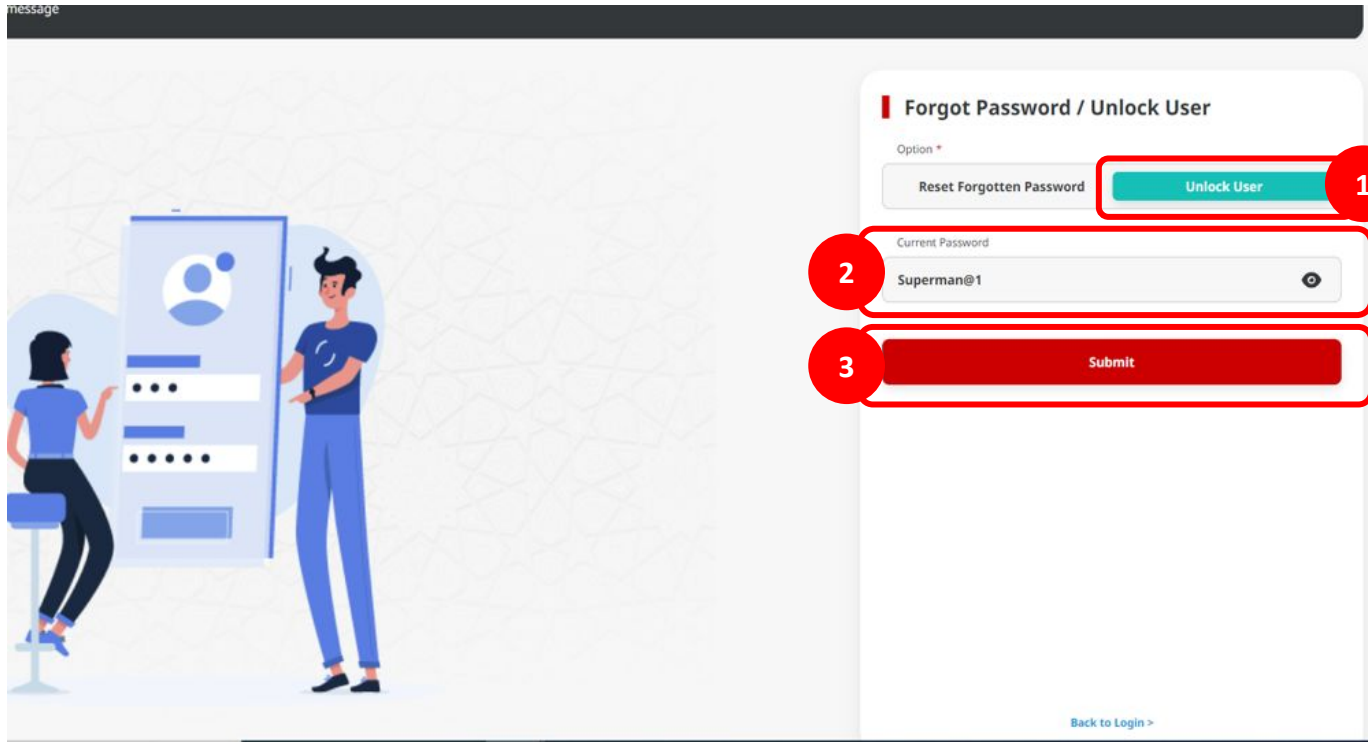
1. *Forgot Password*
2. *Unlock User*

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Forgot Password

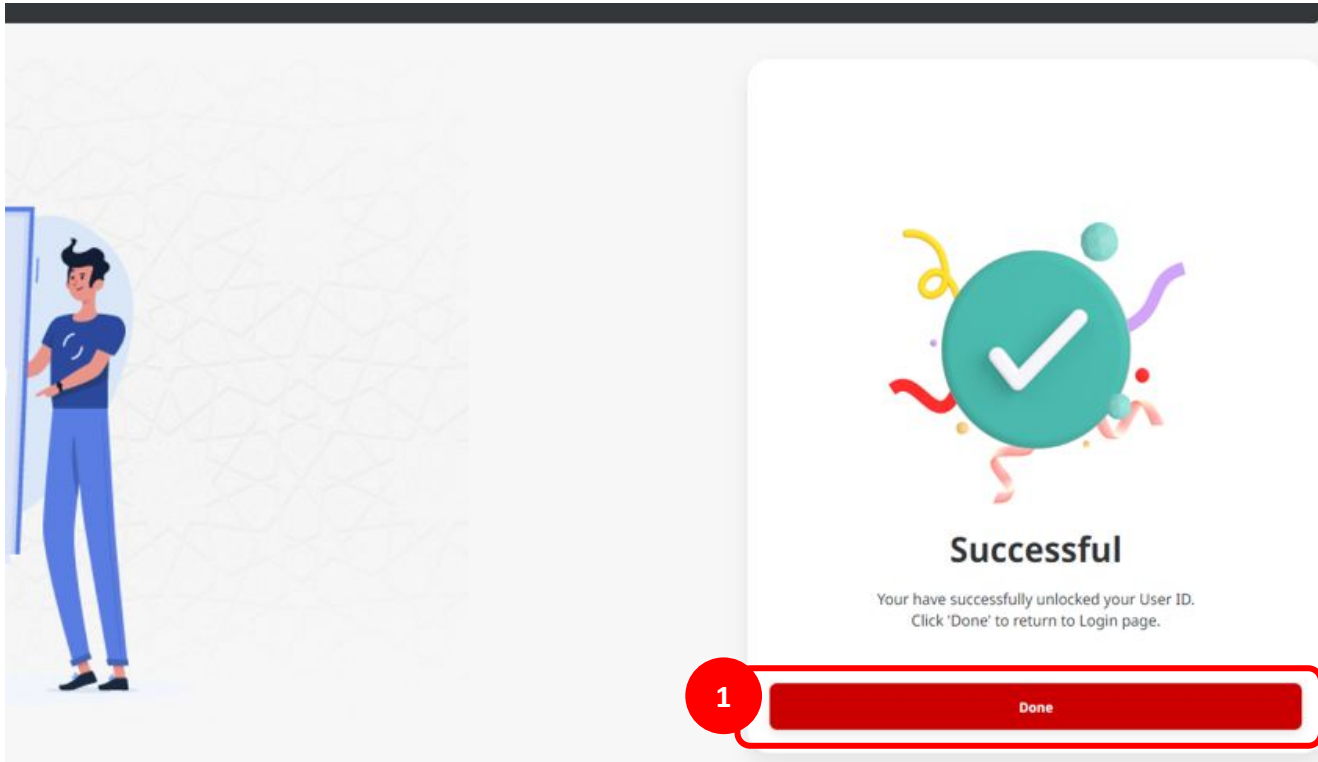
Lanjutan dari Slide 4 langkah 5. [User] [1] Klik **Unlock User** > [2] Isi Bagian **Current Password** > [3] Klik **Submit**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukkan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 6. Sistem akan Menavigasikan ke Halaman Successful > [*User*] **[1]** Klik **Done**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 7: Sistem akan menavigasikan kembali ke halaman **Login [1]** [User] Lengkapi **Company ID** > **[2]** Klik Tombol **Next**

OCTO Biz
BY CIMB NIAGA

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In line with our efforts to provide you with a seamless banking experience, kindly submit the OCTO Biz maintenance request / documents for the following requests listed below via e-mail or continue to submit at any CIMB Branch.

[Find Out More](#)

Do not reveal any form of confidential information, be it personal or account related, via pop-up message or email link.

Welcome

Company ID
CORPPT200092

User ID
makerjames

Next

[Forgot Password/Unlock User >](#) | [Lost or Damaged Secure Token >](#)

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Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 8: [1] [User] Memasukan kata sandi > [2] Klik tombol **Proceed**

OCTO Biz
BY CIMB NIAGA

Important Notices | CIMB is available 7 days a week, from 12.15am to 12am

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[Find Out More](#)

Do not reveal any form of confidential information, be it personal or account related, via pop-up message or email link.

Welcome

SpaceMan

Only proceed if this is your SecureWord

1

Password

..... |

2

[Back](#) [Proceed](#)

[Forgot Password/Unlock User >](#) [Lost or Damaged Security Token >](#)

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Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 9: Sistem akan menavigasikan ke Halaman Dashboard

The screenshot displays the OCTO Biz dashboard. On the left is a red sidebar menu with the OCTO Biz logo and various navigation options. The main dashboard area features a dark header with a welcome message and user information, and two primary data cards: 'Portfolio Overview' and 'Daily Cut-Off Time'.

Dashboard

Portfolio Overview

Assets Liabilities

IDR

Total Assets 1
IDR 1,492,074,863,681.02

Total Liabilities 1
IDR 0.00

100.00%

Current Account (5)
1,492,074,863,681.02

[View All Accounts >](#)

Daily Cut-Off Time

Product Type	Start
BI-FAST	00:00:00 WIB
Other CIMB Niaga Account	00:00:00 WIB
Own Account	00:00:00 WIB
RTGS	09:30:00 WIB

FORGOT PASSWORD/UNLOCK
Mobile Version

TUTORIALOCTOBIZ2024

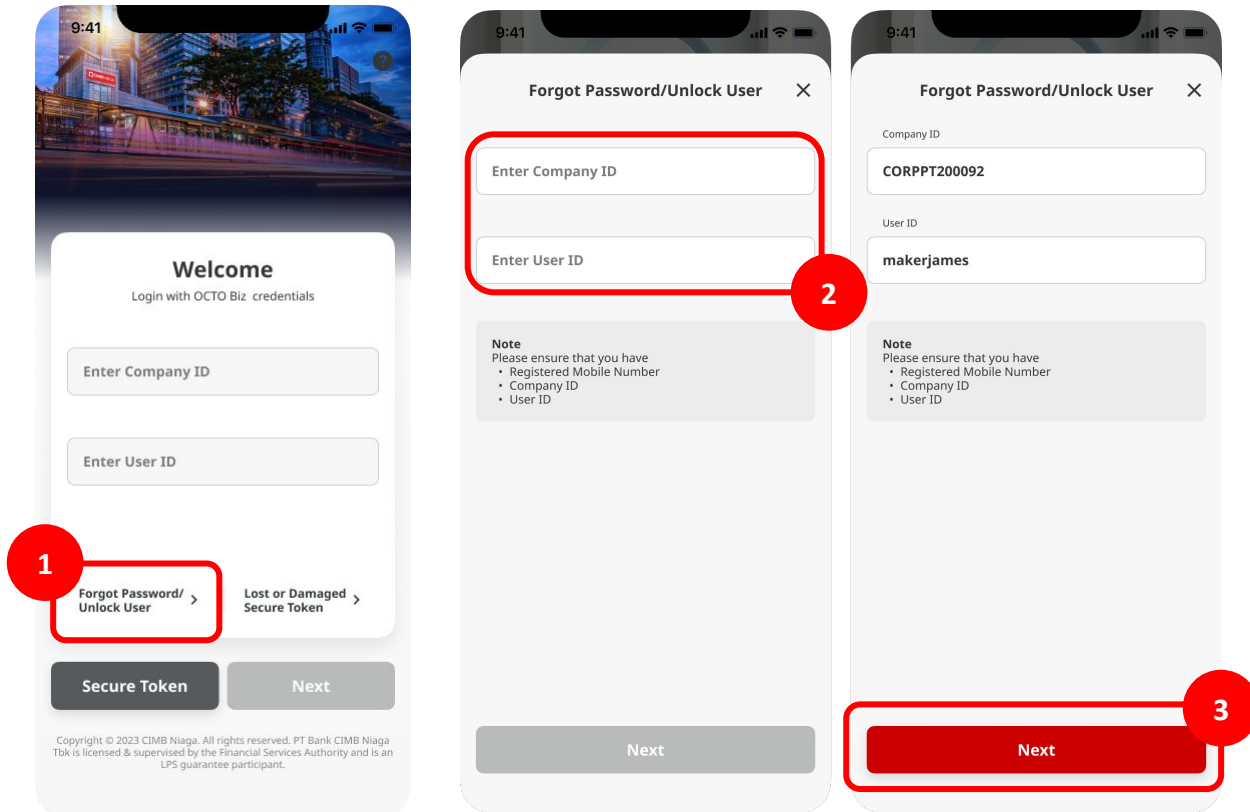
**LIVE
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Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

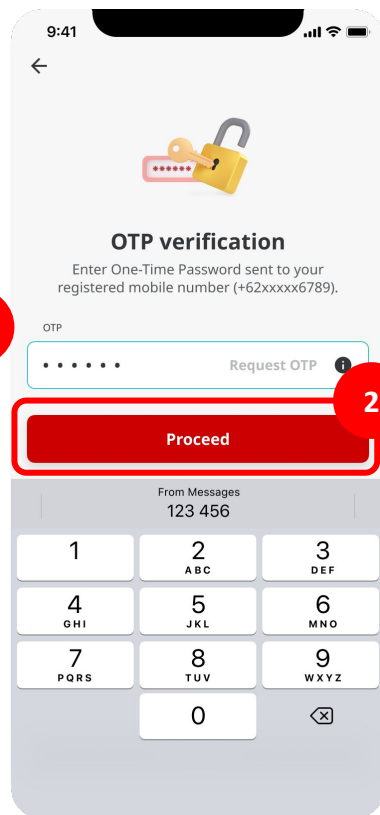
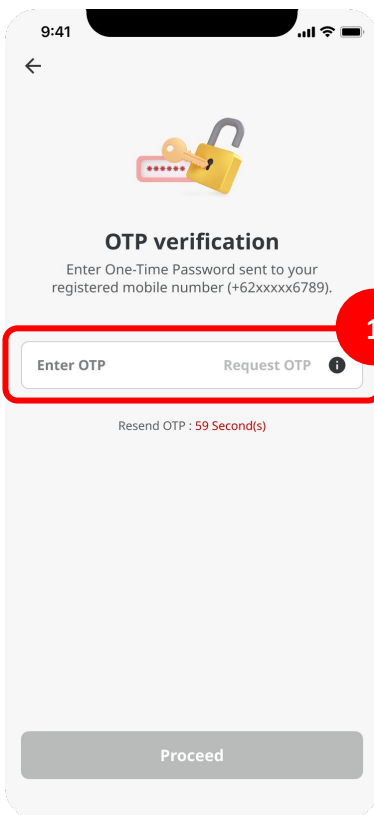
Langkah 1: [*User*] Buka OCTO Biz di ponsel > [1] Klik **Forgot Password/Unlock User** > [2] Masukkan **Company & User ID** > [3] Klik tombol **Next**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 2: [*User*] Sistem akan **mengirimkan OTP** ke nomor ponsel yang terdaftar > **[1] Masukkan kode OTP** > **[2] Klik tombol *Proceed***



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukkan *User* untuk *Forgot Password* dan *Unlock Account*

Terdapat 2 opsi

1. *Forgot Password*
2. *Unlock User*

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Unlock User

Lanjutan Slide 22 Langkah 3: [User] [1] Pilih **Reset Forgotten Password** > [2] Masukan kata sandi baru dua kali > [3] Klik **Submit**

9:41

← Forgot Password/Unlock User ×

Option

1

Reset Forgotten Password Unlock User

2

Enter New Password

Enter Confirm Password

Note

- Must contain 1 uppercase, 1 lowercase, and 1 special character (-!@#%&*~+={|}[]:;'"<>.,?)
- Length must be 8 - 12 alphanumeric characters.

3

Submit

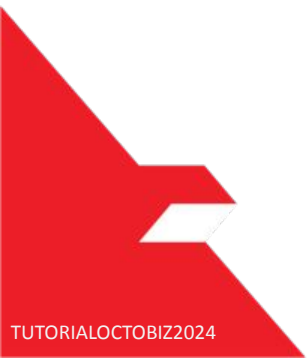
9:41

Forgot Password/Unlock User

Successful

You have successfully reset your password.
Click 'Done' to return to Login page.

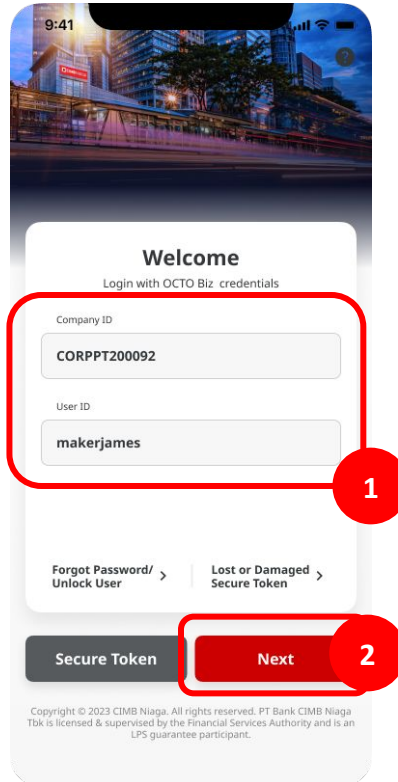
Done



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

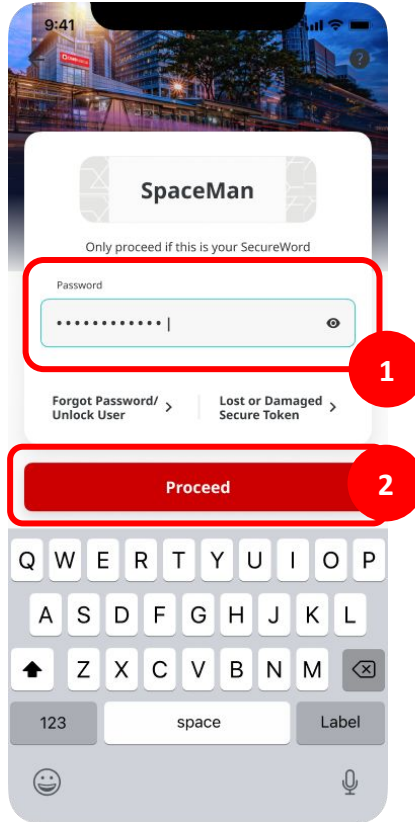
Langkah 4: [*User*] Sistem akan mengarahkan kembali ke halaman **login** > [1] Isi **Company ID dan User ID** > [2] Klik **Next**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

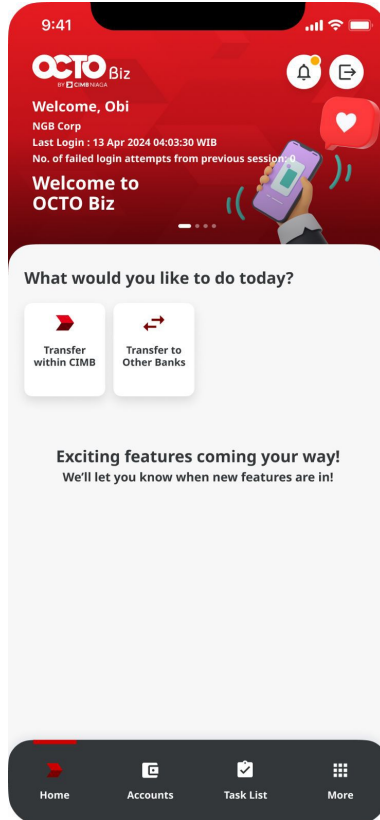
Langkah 5: [*User*] Sistem akan mengarahkan kembali ke halaman selanjutnya > [1] Isi Bagian **Password** dengan **Password baru** > [2] Klik **Proceed**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 6: Sistem akan mengarahkan ke Halaman **Dashboard**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukkan *User* untuk *Forgot Password* dan *Unlock Account*

Terdapat 2 opsi

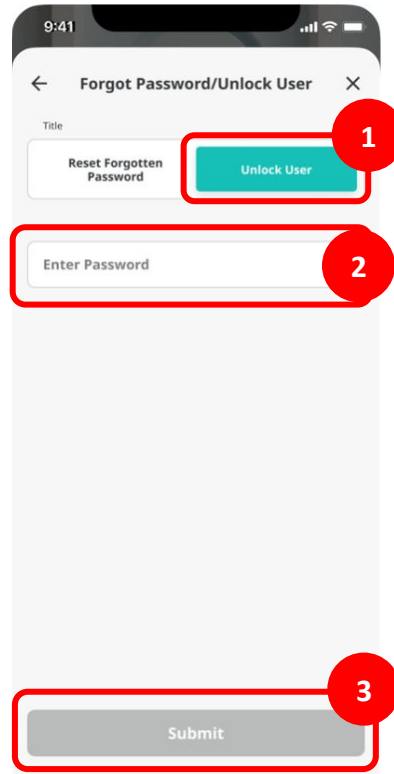
1. *Forgot Password*
2. *Unlock User*

Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Unlock Password

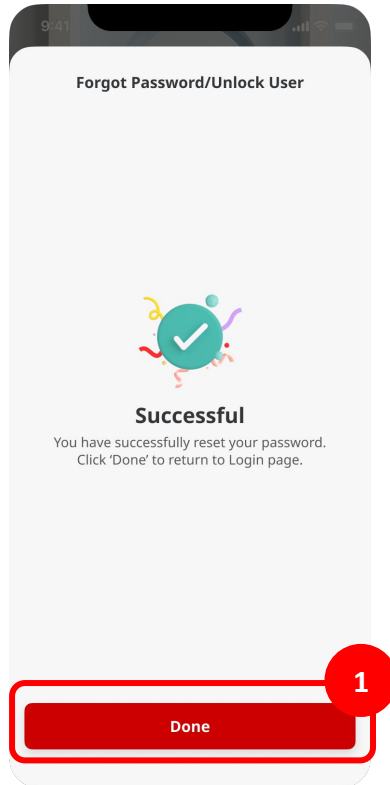
Lanjutan dari Slide 22, Langkah 3: [*User*] [1] Pilih tab **Unlock User** > [2] Masukan **Password** > [3] Klik **Submit**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

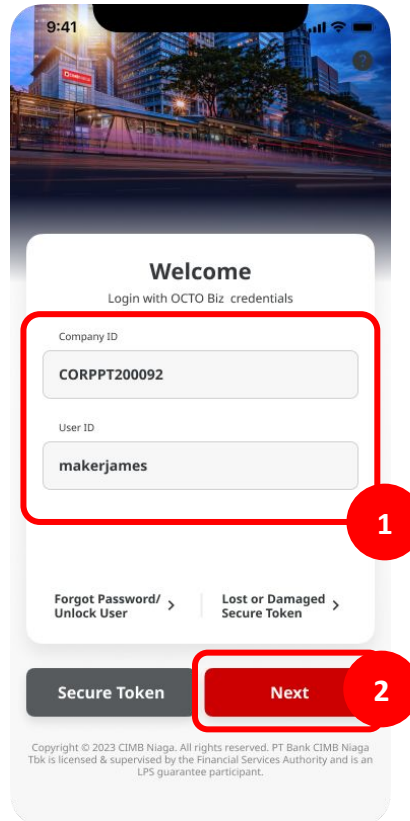
Langkah 4: Sistem akan menavigasikan ke halaman Succeddful > [*User*] **[1]** Klik **Done**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

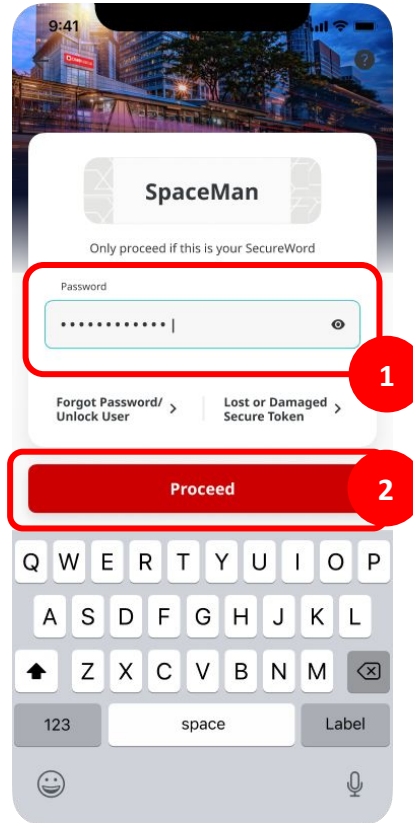
Langkah 5: [*User*] Sistem akan mengarahkan kembali ke halaman **login** > [1] Isi **Company ID dan User ID** > [2] Klik **Next**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 6: [*User*] Sistem akan mengarahkan kembali ke halaman selanjutnya > [1] Isi Bagian **Password** dengan **Password baru** > [2] Klik **Proceed**



Forgot Password / Unlock

Menu : Login Page > Forgot Password / Unlock User | Deskripsi: Fungsi ini menunjukan *User* untuk *Forgot Password* dan *Unlock Account*

Langkah 7: Sistem akan mengarahkan ke Halaman **Dashboard**

